



Mulder Nursing Inc.

Terms & Conditions

What information do we collect?

We collect information from you when you register on our site, place an order or fill out a form. When registering on our site, you may be asked to enter your: name, e-mail address or credit card information.

Please refer to our privacy policy for additional details on how we use your information.

Course Registration Process

Once you selected a course from our site, it will be compiled into the Heart and Stroke Foundation (HSF) database.

It is important you verify the date, time and location of your course. This can be viewed at <https://cpr.heartandstroke.ca> but is also listed in an email you will receive from the HSF.

You will need your personal HSF ID to access the portal in order to view your certification status. This applies to ALL Heart and Stroke Foundation courses you have completed or pending.

Cancellation and Refunds

Receipts / Letter of completion will be provided on the course date. If you missed the payment deadline, your spot may be awarded to waitlisted participants.

BCLSGuy reserves the right to cancel a course due to insufficient registration or any circumstances that are beyond our control.

In this case, you will be notified approximately 1 week prior to the course date and a **full** refund will be provided.

Please note that if **you** must cancel, do so promptly! (NO EXCEPTIONS) Participants who cancel more than 14 days prior to the course date will be reimbursed.

A non-refundable fee of \$20.00 applies to **ALL** cancellations or [re-bookings](#).

No refunds for the following:

1. **No-shows and cancellations less than two (2) weeks before start of the course.**
2. Participants **who attend a BLS renewal course without:**
 - Current Heart & Stroke BLS Provider status taken within the last 12 months **OR**
 - Heart & Stroke BLS Renewal Prerequisite Challenge Certificate received after completing the online challenge.
3. If access to premises is denied by the hospital where the course is held. (e.g.: If you are not a staff member)

Changes to our Terms & Conditions

If we decide to change our Terms & Conditions, we will post those changes on this page.

Contacting Us

If there are any questions regarding these Terms & Conditions, you may contact us using the information below.

www.bclsguy.com
mail@bclsguy.com

This policy was last modified on August 10, 2020